HCM Suite End User System Requirements
# Content

1. **Change History for HCM Suite System Requirements** ........................................... 3

2. **Technical Systems for SAP SuccessFactors HCM Suite.** ........................................ 4
   
   2.1 Supported Desktop Browsers for SAP SuccessFactors. ........................................... 5
   
   2.2 Supported Mobile Browsers in SAP SuccessFactors. ................................................ 6
   
   2.3 Browser Configuration Requirements for SAP SuccessFactors. ................................ 7
       
       Checking Your Network Bandwidth. ........................................................................ 9
   
   2.4 Mobile Application Support for SAP SuccessFactors. .............................................. 10
   
   2.5 Oracle Java Runtime Environment (JRE) for SAP SuccessFactors. ............................ 11
   
   2.6 Workstation Operating Systems Supported in SAP SuccessFactors. .......................... 12
   
   2.7 Supported Virtual Meeting Software for SAP SuccessFactors. ................................. 13
   
   2.8 Adobe Flash Player Requirements for SAP SuccessFactors. ....................................... 14
   
   2.9 Adobe Acrobat Reader for SAP SuccessFactors. ....................................................... 15
   
   2.10 Supported Document Types in SAP SuccessFactors. .............................................. 16
   
   2.11 AICC and SCORM Support for SAP SuccessFactors Learning. ............................... 17
   
   2.12 Accessibility Support in SAP SuccessFactors. ....................................................... 17
# 1 Change History for HCM Suite System Requirements

<table>
<thead>
<tr>
<th>Date</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>November 30, 2018</td>
<td>Added instructions how to check your network bandwidth to see if it meets the minimum requirements for optimal application performance.</td>
</tr>
<tr>
<td>September 5, 2018</td>
<td>Update to the Supported Mobile Browsers section includes:</td>
</tr>
<tr>
<td></td>
<td>• End of support for Google Android 4.1 + default browser. We now support Google Android 7.0 + default browser.</td>
</tr>
<tr>
<td></td>
<td>Update to the Mobile Application Support section includes:</td>
</tr>
<tr>
<td></td>
<td>• End of support for iOS 10.0 and above. We now support iOS 11.0 and above.</td>
</tr>
<tr>
<td>April 11, 2018</td>
<td>We now support Microsoft Edge for Offline Player in Learning.</td>
</tr>
<tr>
<td>March 9, 2018</td>
<td>Updates to the Mobile Application Support include:</td>
</tr>
<tr>
<td></td>
<td>• The Devices section was updated to remove iOS iPad 3, 4, and iPad Mini (1st generation) support.</td>
</tr>
<tr>
<td></td>
<td>• An Additional Information section was added to provide information about the need to upgrade to the most current release and for details about the versions of the SAP SuccessFactors Mobile app that are supported.</td>
</tr>
<tr>
<td>November 27, 2017</td>
<td>Updates to the Mobile Application Support include:</td>
</tr>
<tr>
<td></td>
<td>• The Devices section was updated to remove iOS iPad 2 support and to change iPhone support to 5S and above. Android support for the Samsung Galaxy S8 was added.</td>
</tr>
<tr>
<td></td>
<td>• The Operating Systems section was updated to support for iOS 10.0 and above.</td>
</tr>
</tbody>
</table>
For most of SAP SuccessFactors HCM Suite, you can use a standard browser or a standard mobile device, but in some specific cases, you need a more specific technical system.

Most end users experience SAP SuccessFactors through their mobile devices or through a web browser on their workstations. In some specific cases, however, we do require additional systems and connectivity or we want to assure you of our commitment to special cases. In general, these other applications, standards, or vendors fall into what we call our technical system. They are part of the technology infrastructure that you need to take advantage of the features.

Some examples of a technical landscape include:

- Like all companies, we require some common browser settings for our suite and a standard mobile OS for our mobile apps.
- Some parts of our suite allow you to generate PDF files. To read those files, you need a PDF reader and we want you to know the versions of those applications that we support.
- Some customers create structured learning content using SCORM or AICC, so we want you to know the versions of those standards we support.
- Some customers want to integrate with third party meeting rooms, so we want you to know the vendors that we support and the versions of their products that we support.
- We want to assure you that we are committed to creating a technical system that is an accessible system.

Supported Desktop Browsers for SAP SuccessFactors [page 5]
SAP SuccessFactors supports these desktop browsers.

Supported Mobile Browsers in SAP SuccessFactors [page 6]
SAP SuccessFactors supports these mobile browsers.

Browser Configuration Requirements for SAP SuccessFactors [page 7]
SAP SuccessFactors requires browsers to be configured with these attributes.

Mobile Application Support for SAP SuccessFactors [page 10]
SAP SuccessFactors Mobile app supports these configurations.

Oracle Java Runtime Environment (JRE) for SAP SuccessFactors [page 11]
SAP SuccessFactors requires JRE in these cases.

Workstation Operating Systems Supported in SAP SuccessFactors [page 12]
SAP SuccessFactors supports these workstations operating systems.

Supported Virtual Meeting Software for SAP SuccessFactors [page 13]
SAP SuccessFactors supports these virtual meeting rooms for virtual classrooms.

Adobe Flash Player Requirements for SAP SuccessFactors [page 14]
SAP SuccessFactors requires Adobe Flash Player in some cases.

Adobe Acrobat Reader for SAP SuccessFactors [page 15]
SAP SuccessFactors requires Adobe Acrobat Reader in some cases.

Supported Document Types in SAP SuccessFactors [page 16]
SAP SuccessFactors supports these document types.
2.1 Supported Desktop Browsers for SAP SuccessFactors

SAP SuccessFactors supports these desktop browsers.

Supported Versions

- Microsoft Internet Explorer 11 (Internet Explorer 10 Metro is not supported at this time)
- Microsoft Edge
- Mozilla Firefox
- Apple Safari 9, 10
- Google Chrome

Additional Information

We are committed to supporting the most recent versions of Internet Explorer. Internet Explorer 9 and 10 are no longer supported because Microsoft ended support for these browsers on January 12, 2016.

The supported Internet Explorer browser is used in certification testing. There is no explicit testing of Internet Explorer compatibility mode.

Internet Explorer Enterprise Mode is not supported.

Administrators who want to use the SAP SuccessFactors Learning question editor (QE) must log in to the administration environment with Internet Explorer in both browser mode and document compatibility mode. Using the developer tools (press F12), set the browser mode to Internet Explorer 7 and document mode to Internet Explorer 7 standards.

Google and Mozilla release continuous updates to their Chrome and Firefox browsers. We make every effort to fully test and support the latest versions as they are released. However, if defects are introduced with OEM-specific browser software, we cannot guarantee fixes in all cases. If you have a question about a specific version (for example, whether a specific version is supported), please log a support case.

For additional system requirements, see your web browser documentation.
Related Information

Supported Mobile Browsers in SAP SuccessFactors [page 6]
Browser Configuration Requirements for SAP SuccessFactors [page 7]
Mobile Application Support for SAP SuccessFactors [page 10]
Oracle Java Runtime Environment (JRE) for SAP SuccessFactors [page 11]
Workstation Operating Systems Supported in SAP SuccessFactors [page 12]
Supported Virtual Meeting Software for SAP SuccessFactors [page 13]
Adobe Flash Player Requirements for SAP SuccessFactors [page 14]
Adobe Acrobat Reader for SAP SuccessFactors [page 15]
Supported Document Types in SAP SuccessFactors [page 16]
AICC and SCORM Support for SAP SuccessFactors Learning [page 17]
Accessibility Support in SAP SuccessFactors [page 17]

2.2 Supported Mobile Browsers in SAP SuccessFactors

SAP SuccessFactors supports these mobile browsers.

Supported Mobile Browsers

- Apple Safari for iOS 10 +
- Google Android 7.0 + default browser
- Google Chrome for Android

Additional Information

If you want mobile access, please use the SAP SuccessFactors Mobile Application. Not all features and tasks are supported on mobile devices.

When using the Safari browser to access SAP SuccessFactors HCM Suite on your iPad, the following settings are required. (These settings are not required if you use the SAP SuccessFactors Mobile App.)

- Block Cookies Always Allow
  You can try the setting Allow from Websites I Visit. However, if you encounter issues, use the setting Always Allow.
- Block Pop-Ups Off

We do not support SAP SuccessFactors Learning Administration on mobile browsers.

2.3 Browser Configuration Requirements for SAP SuccessFactors

SAP SuccessFactors requires browsers to be configured with these attributes.

Supported Configuration

<table>
<thead>
<tr>
<th>Client Configuration</th>
<th>Setting</th>
<th>Additional Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Network bandwidth</td>
<td>Recommended connection speed 300-400 kbit/s</td>
<td>In general, HCM Suite requires no more bandwidth than is required to surf the Internet. All application modules are designed for speed and responsiveness with minimal use of large graphic files.</td>
</tr>
<tr>
<td>Screen resolution</td>
<td>XGA 1024x768 (high color) or higher</td>
<td></td>
</tr>
<tr>
<td>Minimum recommended cache size</td>
<td>250 MB</td>
<td>SAP SuccessFactors is a Web 2.0 application. We recommend allowing browser caching because we use it heavily for static content such as image files, CSS files, and JavaScript files. If you clear your cache, the browser does not perform as well until the deleted files are downloaded again to the browser and cached for use next time. Newer web pages must be enabled.</td>
</tr>
<tr>
<td>HTTP 1.1</td>
<td>Enable</td>
<td></td>
</tr>
</tbody>
</table>
### Client Configuration

<table>
<thead>
<tr>
<th>Setting</th>
<th>Additional Information</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>JavaScript</strong></td>
<td>Enable</td>
</tr>
<tr>
<td><strong>Cookies</strong></td>
<td>Enable web browser session cookies for authentication purposes Third-party cookies need to be enabled when using certain modules, such as SAP SuccessFactors Learning and Workforce Analytics.</td>
</tr>
<tr>
<td><strong>Pop-up windows</strong></td>
<td>Allow pop-up windows from SAP SuccessFactors domains</td>
</tr>
</tbody>
</table>

### Additional Information

SAP SuccessFactors Learning can be launched from a third party site but must be launched in its own window. For example, you can launch Learning from your corporate portal, but it must launch into its own window.

**Parent topic:** Technical Systems for SAP SuccessFactors HCM Suite [page 4]

### Related Information

- Supported Desktop Browsers for SAP SuccessFactors [page 5]
- Supported Mobile Browsers in SAP SuccessFactors [page 6]
- Mobile Application Support for SAP SuccessFactors [page 10]
- Oracle Java Runtime Environment (JRE) for SAP SuccessFactors [page 11]
- Workstation Operating Systems Supported in SAP SuccessFactors [page 12]
- Supported Virtual Meeting Software for SAP SuccessFactors [page 13]
- Adobe Flash Player Requirements for SAP SuccessFactors [page 14]
- Adobe Acrobat Reader for SAP SuccessFactors [page 15]
- Supported Document Types in SAP SuccessFactors [page 16]
- AICC and SCORM Support for SAP SuccessFactors Learning [page 17]
- Accessibility Support in SAP SuccessFactors [page 17]
2.3.1 Checking Your Network Bandwidth

Determine whether your network supports the optimal application performance by using the SAP SuccessFactors Diagnostics tool.

**Context**

In general, SAP SuccessFactors HCM Suite requires no more bandwidth than is required to surf the Internet. All application modules are designed for speed and responsiveness with minimal use of large graphic files.

**Procedure**

1. Open the diagnostics tool by the URL: `https://<domain>/diagnostic/main`. Use the same domain of the URL that you use to access the SAP SuccessFactors solutions.
2. Go to the *Tests* section of the tool and run the bandwidth test.

**Results**

The tool returns your network bandwidth. If it is below 300 Kbits per second, it is highlighted in red. When it is below 300 Kbits per second, the performance of the application is compromised. To optimize the performance, contact your IT support to increase the network bandwidth.
2.4 Mobile Application Support for SAP SuccessFactors

SAP SuccessFactors Mobile app supports these configurations.

<table>
<thead>
<tr>
<th>Hardware/Software</th>
<th>What's Supported</th>
<th>Additional Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Devices</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>iOS:</td>
<td></td>
</tr>
<tr>
<td></td>
<td>● iPad Air 1, 2</td>
<td></td>
</tr>
<tr>
<td></td>
<td>● iPad Pro</td>
<td></td>
</tr>
<tr>
<td></td>
<td>● iPad Mini 2, 3, 4 (with Retina display)</td>
<td></td>
</tr>
<tr>
<td></td>
<td>● iPhone 5S and above</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Android:</td>
<td></td>
</tr>
<tr>
<td></td>
<td>See the Additional Information column for important Android notes.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>● Samsung Galaxy S4, S5, S6, S6 Edge, S7, S8</td>
<td></td>
</tr>
<tr>
<td></td>
<td>● Samsung Galaxy Tab 3</td>
<td></td>
</tr>
<tr>
<td></td>
<td>● Samsung Galaxy Note 3, Note 4, Note 5</td>
<td></td>
</tr>
<tr>
<td></td>
<td>● Google Nexus 5X, Nexus 6</td>
<td></td>
</tr>
<tr>
<td></td>
<td>● Xiaomi Redmi 3, Redmi 5</td>
<td></td>
</tr>
<tr>
<td></td>
<td>● Sony Xperia Z3</td>
<td></td>
</tr>
<tr>
<td></td>
<td>● HTC One M9, One X</td>
<td></td>
</tr>
<tr>
<td></td>
<td>● Huawei P9, P10, Mate 9</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Operating Systems</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>● iOS 11.0 and above</td>
<td></td>
</tr>
<tr>
<td></td>
<td>● Android OS 5.0 and above</td>
<td></td>
</tr>
<tr>
<td>Transport layer security (TLS)</td>
<td>TLS 1.2</td>
<td>Apple iOS 9.0 and later devices require TLS 1.2 from the server.</td>
</tr>
</tbody>
</table>

Additional Information

The SAP SuccessFactors Mobile app is released every month, except for January. To ensure that all SAP SuccessFactors Mobile app users can take advantage of data protection and privacy features, and the latest security updates, features, and bug fixes, customers should upgrade to the most current release of the Mobile app. Releases of the Mobile app are generally available through the Apple App Store, Google Play Store, or the Amazon China Appstore. SAP SuccessFactors Mobile provides support for only the current version of the app and the two previous versions. Support for older versions may change at SAP’s sole discretion at any time.
Related Information

Supported Desktop Browsers for SAP SuccessFactors [page 5]
Supported Mobile Browsers in SAP SuccessFactors [page 6]
Browser Configuration Requirements for SAP SuccessFactors [page 7]
Oracle Java Runtime Environment (JRE) for SAP SuccessFactors [page 11]
Workstation Operating Systems Supported in SAP SuccessFactors [page 12]
Supported Virtual Meeting Software for SAP SuccessFactors [page 13]
Adobe Flash Player Requirements for SAP SuccessFactors [page 14]
Adobe Acrobat Reader for SAP SuccessFactors [page 15]
Supported Document Types in SAP SuccessFactors [page 16]
AICC and SCORM Support for SAP SuccessFactors Learning [page 17]
Accessibility Support in SAP SuccessFactors [page 17]

2.5 Oracle Java Runtime Environment (JRE) for SAP SuccessFactors

SAP SuccessFactors requires JRE in these cases.

Required cases for JRE

- 1.6 or higher to use video and audio recording
- 1.7 to use Plateau Report Designer (PRD) 4.4.1
- On-premise customers can elect to require JRE for content tracking in a cross-domain solution.

Additional Information

To use general functionality, HCM Suite does not require you to install any plug-ins or JRE on end-user systems.

Note

Due to recent changes in Java security policy and Oracle's introduction of the JRE security baseline concept, you may have to upgrade your client JRE to the most recent version so that these JRE-dependent functions work correctly.
2.6 Workstation Operating Systems Supported in SAP SuccessFactors

SAP SuccessFactors supports these workstations operating systems.

Supported Workstation Operating Systems

- Microsoft Windows Vista
- Microsoft Windows 7
- Microsoft Windows 8+
- Microsoft Windows 10
- Apple Mac OSX Mavericks or higher

Additional Information

In most cases, SAP SuccessFactors is not dependent on any specific operating system because our capabilities are accessible through a web browser. Exceptions:

- Learning Management System (LMS) offline player, which must be installed on users' machines. The offline player is supported on any of the following Operating Systems:
Windows 7 SP1 or a higher version
Mac OS 10.8 or higher version

- Learning Report Designer requires the latest version of Windows 7 or Windows 8 or Windows 10.

For additional system requirements, see your operating system documentation.


Related Information

Supported Desktop Browsers for SAP SuccessFactors [page 5]
Supported Mobile Browsers in SAP SuccessFactors [page 6]
Browser Configuration Requirements for SAP SuccessFactors [page 7]
Mobile Application Support for SAP SuccessFactors [page 10]
Oracle Java Runtime Environment (JRE) for SAP SuccessFactors [page 11]
Supported Virtual Meeting Software for SAP SuccessFactors [page 13]
Adobe Flash Player Requirements for SAP SuccessFactors [page 14]
Adobe Acrobat Reader for SAP SuccessFactors [page 15]
Supported Document Types in SAP SuccessFactors [page 16]
AICC and SCORM Support for SAP SuccessFactors Learning [page 17]
Accessibility Support in SAP SuccessFactors [page 17]

2.7 Supported Virtual Meeting Software for SAP SuccessFactors

SAP SuccessFactors supports these virtual meeting rooms for virtual classrooms.

Supported Virtual Meeting Software

- Adobe Connect Training 9.8.2
- Cisco WebEx Training Center WBS33; API version 10
- Cisco WebEx Meeting Center WBS33; API version 10
- Microsoft Lync 2013 (on-premise)
- Microsoft Skype for Business Server 20162 (on-premise)

Note

For Adobe meeting room software, we support Adobe Training, not Seminars or Webinars.
Additional Information

Virtual meeting software provides a space for virtual classrooms in SAP SuccessFactors Learning. Users can join the virtual meeting room to interact with an instructor and classmates. The clients install in a standard way, as if users clicked a meeting invitation link in an email message.


Related Information

Supported Desktop Browsers for SAP SuccessFactors [page 5]
Supported Mobile Browsers in SAP SuccessFactors [page 6]
Browser Configuration Requirements for SAP SuccessFactors [page 7]
Mobile Application Support for SAP SuccessFactors [page 10]
Oracle Java Runtime Environment (JRE) for SAP SuccessFactors [page 11]
Workstation Operating Systems Supported in SAP SuccessFactors [page 12]
Adobe Flash Player Requirements for SAP SuccessFactors [page 14]
Adobe Acrobat Reader for SAP SuccessFactors [page 15]
Supported Document Types in SAP SuccessFactors [page 16]
AICC and SCORM Support for SAP SuccessFactors Learning [page 17]
Accessibility Support in SAP SuccessFactors [page 17]

2.8 Adobe Flash Player Requirements for SAP SuccessFactors

SAP SuccessFactors requires Adobe Flash Player in some cases.

Required Flash Player Version

We require Flash Player 10 or higher in these cases:

- SAP Jam video functionality
- SAP SuccessFactors Learning administration
- SAP SuccessFactors Recruiting Marketing “Recruiter Dash”
- Advanced UI features, such as succession lineage charts and instructional videos
Additional Information

i Note
Adobe plans to end support for Flash Player in 2020.


Related Information

Supported Desktop Browsers for SAP SuccessFactors [page 5]
Supported Mobile Browsers in SAP SuccessFactors [page 6]
Browser Configuration Requirements for SAP SuccessFactors [page 7]
Mobile Application Support for SAP SuccessFactors [page 10]
Oracle Java Runtime Environment (JRE) for SAP SuccessFactors [page 11]
Workstation Operating Systems Supported in SAP SuccessFactors [page 12]
Supported Virtual Meeting Software for SAP SuccessFactors [page 13]
Adobe Acrobat Reader for SAP SuccessFactors [page 15]
Supported Document Types in SAP SuccessFactors [page 16]
AICC and SCORM Support for SAP SuccessFactors Learning [page 17]
Accessibility Support in SAP SuccessFactors [page 17]

2.9 Adobe Acrobat Reader for SAP SuccessFactors

SAP SuccessFactors requires Adobe Acrobat Reader in some cases.
We require Adobe Acrobat Reader 11 or later to open .pdf document.


Related Information

Supported Desktop Browsers for SAP SuccessFactors [page 5]
Supported Mobile Browsers in SAP SuccessFactors [page 6]
Browser Configuration Requirements for SAP SuccessFactors [page 7]
Mobile Application Support for SAP SuccessFactors [page 10]
Oracle Java Runtime Environment (JRE) for SAP SuccessFactors [page 11]
Workstation Operating Systems Supported in SAP SuccessFactors [page 12]
2.10 Supported Document Types in SAP SuccessFactors

SAP SuccessFactors supports these document types. Except as indicated below, SAP SuccessFactors supports the following document types: BMP, CSV, DOC, GIF, HTM, HTML, JPEG, JPG, PDF, PNG, PPT, RTF, TXT, XLS, XML. In addition, SAP SuccessFactors Learning supports XLSX and DOCX.

Analytics supports the document types shown in the following table.

<table>
<thead>
<tr>
<th>Online Report Designer</th>
<th>Ad Hoc Report Builder &amp; Business Intelligence and Reporting Tool (BIRT)</th>
<th>LMS &amp; BIRT</th>
<th>Pixel Perfect Talent Cards</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ad Hoc Report Builder</td>
<td>(Ad Hoc Live Data &amp; Employee Central Advanced Reporting)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>CSV, PDF, PPT, XLS,</td>
<td>CSV, DOC, DOCX, PDF, PPT, XLS, XLSX</td>
<td>CSV, HTML, PDF</td>
<td>PDF, PPT, PPTX, Word</td>
</tr>
<tr>
<td>XLSX</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>


Related Information

Supported Desktop Browsers for SAP SuccessFactors [page 5]
Supported Mobile Browsers in SAP SuccessFactors [page 6]
Browser Configuration Requirements for SAP SuccessFactors [page 7]
Mobile Application Support for SAP SuccessFactors [page 10]
Oracle Java Runtime Environment (JRE) for SAP SuccessFactors [page 11]
Workstation Operating Systems Supported in SAP SuccessFactors [page 12]
Supported Virtual Meeting Software for SAP SuccessFactors [page 13]
Adobe Flash Player Requirements for SAP SuccessFactors [page 14]
Adobe Acrobat Reader for SAP SuccessFactors [page 15]
AICC and SCORM Support for SAP SuccessFactors Learning [page 17]
2.11 AICC and SCORM Support for SAP SuccessFactors Learning

SAP SuccessFactors Learning supports these versions of structured online learning content.

- AICC
- SCORM 1.2
- SCORM 2004 2nd Edition
- SCORM 2004 4th Edition

Related Information

- Supported Desktop Browsers for SAP SuccessFactors
- Supported Mobile Browsers in SAP SuccessFactors
- Browser Configuration Requirements for SAP SuccessFactors
- Mobile Application Support for SAP SuccessFactors
- Oracle Java Runtime Environment (JRE) for SAP SuccessFactors
- Workstation Operating Systems Supported in SAP SuccessFactors
- Supported Virtual Meeting Software for SAP SuccessFactors
- Adobe Flash Player Requirements for SAP SuccessFactors
- Adobe Acrobat Reader for SAP SuccessFactors
- Supported Document Types in SAP SuccessFactors
- Accessibility Support in SAP SuccessFactors

2.12 Accessibility Support in SAP SuccessFactors

SAP SuccessFactors is committed to accessible software.

We are committed to delivering software that is usable by individuals with disabilities. Although our applications include many accessibility features, they are currently not fully optimized for accessibility. You may need to provide client-side, third-party assistive technologies, such as the JAWS screen reader, to be used in conjunction with SAP SuccessFactors applications. Detailed documents such as the Voluntary Product Accessibility Template (VPAT) or Web Content Accessibility Guidelines (WCAG) 2.0 are available for some SAP SuccessFactors applications from your account executive upon request.
Related Information

Supported Desktop Browsers for SAP SuccessFactors [page 5]
Supported Mobile Browsers in SAP SuccessFactors [page 6]
Browser Configuration Requirements for SAP SuccessFactors [page 7]
Mobile Application Support for SAP SuccessFactors [page 10]
Oracle Java Runtime Environment (JRE) for SAP SuccessFactors [page 11]
Workstation Operating Systems Supported in SAP SuccessFactors [page 12]
Supported Virtual Meeting Software for SAP SuccessFactors [page 13]
Adobe Flash Player Requirements for SAP SuccessFactors [page 14]
Adobe Acrobat Reader for SAP SuccessFactors [page 15]
Supported Document Types in SAP SuccessFactors [page 16]
AICC and SCORM Support for SAP SuccessFactors Learning [page 17]
Important Disclaimers and Legal Information

Hyperlinks

Some links are classified by an icon and/or a mouseover text. These links provide additional information.

About the icons:

- Links with the icon 🌐: You are entering a Web site that is not hosted by SAP. By using such links, you agree (unless expressly stated otherwise in your agreements with SAP) to this:
  - The content of the linked-to site is not SAP documentation. You may not infer any product claims against SAP based on this information.
  - SAP does not agree or disagree with the content on the linked-to site, nor does SAP warrant the availability and correctness. SAP shall not be liable for any damages caused by the use of such content unless damages have been caused by SAP’s gross negligence or willful misconduct.
- Links with the icon 🌐: You are leaving the documentation for that particular SAP product or service and are entering a SAP-hosted Web site. By using such links, you agree that (unless expressly stated otherwise in your agreements with SAP) you may not infer any product claims against SAP based on this information.

Beta and Other Experimental Features

Experimental features are not part of the officially delivered scope that SAP guarantees for future releases. This means that experimental features may be changed by SAP at any time for any reason without notice. Experimental features are not for productive use. You may not demonstrate, test, examine, evaluate or otherwise use the experimental features in a live operating environment or with data that has not been sufficiently backed up.

The purpose of experimental features is to get feedback early on, allowing customers and partners to influence the future product accordingly. By providing your feedback (e.g. in the SAP Community), you accept that intellectual property rights of the contributions or derivative works shall remain the exclusive property of SAP.

Example Code

Any software coding and/or code snippets are examples. They are not for productive use. The example code is only intended to better explain and visualize the syntax and phrasing rules. SAP does not warrant the correctness and completeness of the example code. SAP shall not be liable for errors or damages caused by the use of example code unless damages have been caused by SAP’s gross negligence or willful misconduct.

Gender-Related Language

We try not to use gender-specific word forms and formulations. As appropriate for context and readability, SAP may use masculine word forms to refer to all genders.